

DePaul University Payment & Refund Policy

*Effective March 15, 2025, the following refund policy applies to all transactions processed through DeHUB

1. Refund Eligibility:

- Payments of \$10.00 or less are non-refundable.
- Payments of \$10.01 or more may be eligible for a refund, subject to approval

2. Service Immersion Refund Eligibility:

Withdrawal Policy

If you withdraw after February 20, you are not guaranteed a refund of any payments you have already made. Any refunds after that date will be made at the sole discretion of DePaul University. Our ability to fill your spot on the trip will be taken into account. *There is no penalty if you withdraw before February 20.*

The decision to withdraw after you have registered for a Service Immersion should not be taken lightly. Service immersions build a community among students, staff, and local partners, and every participant is a valued part of that community. Withdrawal also affects bookings and itineraries that we have coordinated with partners well in advance. That said, we understand that withdrawal is necessary in some circumstances.

You must always submit written notification via the [Service Immersion Withdrawal](#) form on DeHub in order to withdraw from the Service Immersion Program. Please inform us ASAP if you are no longer able to participate.

By completing a transaction, you acknowledge and agree to these terms.